

SYSTEMIC IMPROVEMENT – CITIZENS SUGGESTIONS

**VIGILANCE**

<b>No.</b>	<b>Suggestions</b>	<b>Action Taken by the Commission</b>
76	The citizen raised an issue that the certificate he received regarding vigilance pledge only had an abbreviation of his name and that his name may be reflected in full	This was not a suggestion but a personal complaint of the sender. However, it was marked to NIC for necessary action. NIC gave the following reply: "As per back end data, the user has entered his short name so same text is coming on certificate and he cannot alter any back end data"
78	Time limit for tendering advice. If this is exceeded, deemed approval of recommendation of DA	The Commission has already issued circular dated 30.12.2020 wherein in order to ensure that a vigilance related matter is taken to its logical conclusion within a reasonable time frame, the Central Vigilance Commission had prescribed timelines and time limits fir various stages of disciplinary action.
41	Monitoring of timelines and pendency of cases especially sanction prosecution cases not finalized by ministries to be monitored by CVC	The Commission has already issued circular dated 30.12.2020 wherein in order to ensure that a vigilance related matter is taken to its logical conclusion within a reasonable time frame, the Central Vigilance Commission had prescribed timelines and time limits fir various stages of disciplinary action
22	Disciplinary Vigilance enquiries must be registered on an online CVC portal with clear timelines. It is suggested that	The Commission has already issued circular dated 30.12.2020 wherein in order to ensure that a vigilance related matter is taken to its logical



	case wise and ministry wise bifurcation of pendency may be given at the website of the CVC	conclusion within a reasonable time frame, the Central Vigilance Commission had prescribed timelines and time limits for various stages of disciplinary action.
14	One official of Cooperative society institution was promoted from Senior Manager (Marketing) to Chief Manager (Marketing) just before 10-12 days of his retirement. The information of vigilance case of the official was not provided to Members of Departmental Promotion Committee by CVO and CGM-H	It was not a suggestion for systemic improvement and therefore, no action is to be taken in this regard. However, the matter has been referred to concerned vigilance authorities for appropriate action as per the complaint handling policy of the Commission.
29	For complaints under PIDPI, Commission as per procedure states that name / address of the complainant should not be written on the envelope but postal executives/staff do not receive letters without the sender's name on the envelope.	Meeting held with Secretary, Posts on 04.03.2021. Commission advised on systemic improvements. The same has been complied with and the relevant instructions issued can be seen at <a href="http://www.indiapost.gov.in/VAS/Pages/News/PIDPI_03032021_English.pdf">http://www.indiapost.gov.in/VAS/Pages/News/PIDPI_03032021_English.pdf</a>
61	A retired employee of an organization alleged that he has been terminated from service because of vindictiveness on the part of the CMD of that organization for exposing CMD's role in a big financial value Project. No action has been taken on complaints lodged by him against the CMD.	This is a personal grievance. The organisation has informed that the case is sub-judice.
62	The e-pledges on the CVC website is permitted only once, but, it should allow imparting e-pledge every year during the Vigilance Awareness Week	E-pledge is not restricted to Vigilance Awareness Week; it can be taken at any day of the year



67	The State Governments are withdrawing their general consent to allow CBI to investigate corruption cases. Hence there is a need to amend the laws to make CBI empowered to hold investigations in all states. The sanction for prosecution of the employees in any organization should be done within one month time.	There is no proposal by DoPT to amend the existing legislative provisions pertaining to CBI.
75	The State Governments are withdrawing their general consent to allow CBI to investigate corruption cases. Hence there is a need to amend the laws to make CBI empowered to hold investigations in all states. The sanction for prosecution of the employees in any organization should be done within one month time.	Same as suggestion no 67.
80	The period to keep an official in the ODI list should be restricted to a maximum of one year rather than three years.	There is a need to review and revise the OM issued by MHA in 1969 on the matter of agreed list and ODI list. A Committee to be constituted by DoPT in this regard.
33	<p>(a) Preventive measures such as Attitude training at the school/college level itself. Compulsory courses may be introduced at the school level on ethics, etc.</p> <p>(b) 24/7 call center with dedicated number to be established and made available to all.</p> <p>(c) CVC surveillance authority at every district comprising</p>	<p>a) The idea of inculcating ethics and attitudinal change in education has been looked into in the National Education Policy 2020 that lays emphasis on not just cognitive but also social, ethical, and emotional capacities and growth of students. Introducing positive attitudinal changes in professional life has been deliberated by the Commission and different training</p>



	<p>of NGO, judicial expert, All India Service Officers, IT experts</p> <p>(d) CVC shall look into social media entries to see if any corrupt activity be found online.</p> <p>(e) Punitive measures such as 'fine' for false complaints.</p> <p>(f) CVC should have the authority for surveillance on all regulators like RBI, SEBI etc.</p> <p>(g) Annual awards to Whistle Blowers</p>	<p>modules in this regard have been devised</p> <p>b) CVC call centre number of 011-24600200, 24651020, 24600216 and 1800-12630 are available during working hours. Further, Satarkta Bhawan already houses a control room for complaints received g) With regards to Whistle blowers; the primary concern is maintaining confidentiality regarding the identity of the complainant. Keeping this in mind, it would be difficult to have an annual award of whistle blowers</p>
<b>40</b>	<p>Establishment of zonal surveillance office of CVC.</p> <p>i.</p>	<p>Establishment of Zonal Surveillance Offices of the Central Vigilance Commission would go beyond the scope of CVC</p>
<b>66</b>	<p>Officers working in Vig Deptt of one organization must be placed with Vig deptt of another organization. The employees in Vigilance Cell must have edge over others in elevation in career to give them an incentive.</p>	<p>Commission has issued new guidelines for exercising supervision over vigilance administration of the organizations under its advisory jurisdiction. The guidelines address, inter alia, the issue of posting of officers working in Vigilance Department of one organization to Vigilance Department of another organization. The guidelines may be seen at: <a href="https://cvc.gov.in/sites/default/files/circularkk.pdf">https://cvc.gov.in/sites/default/files/circularkk.pdf</a></p>
<b>79</b>	<p>(a)CVOS to enter/update details of officers who have applied for Board Level posts</p> <p>(b) Tenure of Investigating Officers in vigilance to</p>	<p>a) Maintenance of profile and data of employees is a core administrative work and has to be done by admin section and not by CVOs. b) The Commission has issued an OM dated 12.01.2021 stating that tenure of appointment of CVOs in</p>



	be extended	CPSEs/Organizations have been reviewed and it has been decided that an officer should be posted as full time CVO in an organization for a period of three years only.
<b>10*</b>	Modification of Complaint Handling Policy to protect the identity of complainants	
<b>43*</b>	All disciplinary proceedings should be made online	

